

**Person Specification**

**Job title: Peer Support Worker**

**Skills and Experience**

* Lived experience of one or more of the following: homelessness, addiction, offending or mental health advantageous
* Good understanding of barriers experienced by individuals with experience of homelessness or who are vulnerably housed
* Passionate about supporting our clients in their journey
* Excellent communication skills
* Competent IT user including Word, Excel, Outlook, Internet and other online packages
* Ability to work to an agreed set of objectives
* Be willing to attend training and development support as required

**The Peer Support Worker should also be able to:**

* Respect and maintain confidentiality
* Have a clear understanding of appropriate boundaries and be able to navigate these
* Work effectively as part of a team
* Initiate and develop positive relationships
* Be creative and confident to share ideas
* Adhere to all SIFA Fireside policies and procedures
* Be non-judgemental and provide objective, supportive assistance
* Be flexible in approach
* Work to agreed set of objectives
* Show commitment to achieving the best for our clients
* Be willing to attend training and development support as required
* A proactive and resilient approach
* Ability to use own initiative
* Ability to plan and organise own workload and casework
* Commitment to anti-oppressive practice
* Excellent listening and communication skills across a range of people
* Be enthusiastic and proactive
* Committed to promoting our core values in all areas of work: supportive, courageous, dynamic, inclusive