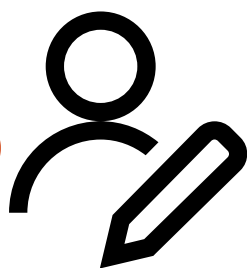


Your Guide to our Homelessness Support Services

SIFA
fireside

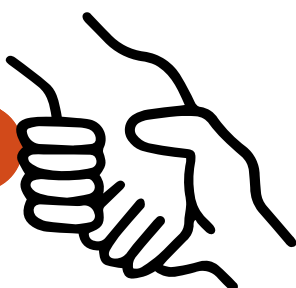
1



Registering people experiencing homelessness

Upon arrival for the first time, we will ask you for a couple of details: your full name, date of birth, national insurance number and what your current situation is. This is so we can work out how to best support you.

2



How can you support me on my first day?

If you are a rough sleeper then you can access our support centre between 9am and 12:45, Monday to Friday. We have hot breakfast and lunches, showers, use of a landline phone and pre-bookable laundry facilities (via Client Reception).

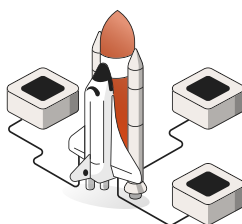
3



Triaging

One of our Homelessness Intervention Team will ask if they can sit down to have a more in-depth chat with you about your current situation and try to assess how best we can support you in the short and long term. This is known as a triage. This could result in a referral to our Housing Transitions or Homelessness Intervention Team.

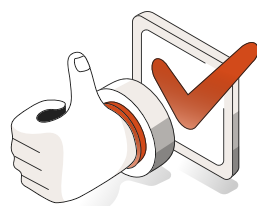
4



Weekly services

Mondays - Vision Care
Tuesdays - Physical Health and Mental Health Nurses at 9am
Wednesdays - Dept of Work and Pensions
Thursdays - Chiropodist at 9am. Dept of Work and Pensions
Exempt Accommodation drop-in at 1pm
Fridays - Dept of Work and Pensions. AA Meeting at 1pm

5



Recovery Groups

Mondays - Cookery Classes (limited spaces)
Tuesday - Employability Coach at 10am. Music therapy at 1pm
Thursday - Geese Theatre (limited spaces)
Fridays - Digital Inclusion at 10am. Games Afternoon (last Friday of each month)

Client Pathway

