



A GUIDE TO BIRMINGHAM SUPPORT SERVICES

Adult Lead Worker Service



Funded by Adult Social Care and Public Health, this new service supports those facing two or more of the following: substance use, poor mental health, repeat homelessness, history of offending and serial exclusion from mainstream services. The aim is to shape a healthier environment and fairer opportunities for people to live affordable, sustainable, and enjoyable healthy lives.

Access to the Adult Lead Worker Service is by referral only*

Peer Support Service



Peer Mentors at SIFA Fireside form successful, individualised relationships with individuals who are 18+ and rough sleeping. They conduct outreach work in the local community to assist individuals with the transition to independent living, including practical, health and wellbeing, social and potential employment, education and training support.

Find out more about the referral pathway*

Recovery Service



SIFA Fireside's homelessness recovery programme includes popular creativity workshops as well as individual or group budgeting sessions, cookery classes, digital inclusion and help with seeking employment and training. Clients are involved in the design, delivery and evaluation of activities, services and policies.

Find out more about the referral pathway*

Homelessness Intervention



Open from Monday to Friday from 9am to 12.45pm to individuals experiencing homelessness over the age of 25, SIFA Fireside's Digbeth Support Centre offers internet connection, hot meals, showers and clean clothes as well as a range of health services including a nurse, optician and podiatrist. This is offered alongside face-to-face appointments with Birmingham City Council's Housing Options Team and the Department of Work and Pensions. Self referrals*

EANS



SIFA Fireside's Exempt Accommodation team provide long-term, trauma-informed care for individuals on their journey out of homelessness. This includes substance misuse, benefits assistance and navigating property challenges such as complaints, support worker issues, community engagement etc. Find out more about the referral pathway*

*PTO for referral pathways





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Referral Pathways

Adult Lead Worker Service



Adult social services
Birmingham city council
Young people Lead worker service (Once
they turn 25)
Birmingham city council commission-
based advisors

Key Health Partners
Lead worker Plus
Citizen Advice

Peer Support Service



Other services can refer or people can self-refer as long as they
are rough sleeping and are known to Birmingham City Council
as rough sleepers.

Recovery Service



email: recovery@sifafireside.co.uk
Call 0121 7661700 and ask for the Recovery Team

Homelessness Intervention



Single adults over the age of 25 can present in person at SIFA
Fireside (Liverpool Street, Digbeth, B9 4DS) if they are rough
sleeping or in need of emergency support. People if need of
support can also call 0121 7661700 before presenting to ensure
that the service will be of benefit.

EANS



email: EANSteam@sifafireside.co.uk
Call 0121 7661700 and ask for the EANS Team
Drop in at SIFA Fireside: every Monday & Thursday 1:30 - 4pm

